COUPE HEALTH

PROVIDER SEARCH TOOL INSTRUCTIONS

Step 1: Click the "Start Now" button on the Find a Doctor and Compare Costs benefit tile.

Step 2: Select the appropriate family member from the drop-down menu for your search.

Step 3: Indicate the type of service you are curious about. If you would simply like to learn the Tier of your doctor or are looking for Tier 1 doctors in your area, type "Doctor Visit" and select the office visit option.

Please Note: If you are searching for an Urgent Care Center you will still need to type in "Doctor Visit" in the "What service are you curious about?" section and select the office visit option.

Step 4: Select the type of specialist you are looking for. If you are looking for your current doctor, make sure you are using their correct specialty.

Step 5: Indicate the location in which you would like your search results to show. You can use a zip code or city name.

Step 6: Indicate doctor preferences. Coupe Health members have the option to search within a desired age range and gender of your doctor.

Step 7: If you are searching for a specific doctor, search for them here. Start by putting in the doctor's first and last name and then press "Search Provider". Select the doctor's name from the drop-down menu.

Step 8: Select the time frame in which you wish to be seen by the doctor. Then press "Search".

Step 9: On the mobile app, you will first be presented with a recommended list of Tier 1 doctors, but you can select "Other Results" to see more. You can also select Map to view doctor locations. On desktop you will see both the map and list view. Tap or click on the doctor in the list or the pin on the map you are interested in to see the details. For doctors tied to facilities (i.e. surgeons), scroll to the bottom of the doctor's details to see the doctor's associated facilities and the cost of your service (i.e. surgery, labor & delivery) depending on the facility you choose. As a reminder, green is Tier 1, yellow is Tier 2, and red is Tier 3.