Claim filing requirements



READ BEFORE SUBMITTING YOUR REIMBURSEMENT FORM. DO NOT FAX THESE INSTRUCTIONS WITH YOUR REIMBURSEMENT FORM.

Required information for reimbursement

The IRS requires you to substantiate all claims with documentation. The documentation must detail the expenses and include five key data points:

- 1. Name of provider
- 2. Name of dependent receiving care
- 3. Type of care
- 4. Date(s) of care. The paid date may or may not be the same as the date of care; the date of care is required.
- 5. The cost of the care

Requests submitted without the above information cannot be processed.

Claim reimbursement checklist:

- Complete the claim form in its entirety. For faster processing, submit a claim online via the 'Claims & Payments' tab.
- Include the required documentation with all of the five key data points listed above.
- Keep the original receipts for your records and send copies to us.

For faster payment, add Electronic Fund Transfer (EFT) by logging into MyHealthEquity.com or submitting the direct deposit form.

Dependent Care Flexible Spending Account (DCFSA)

DCFSA claims can be set up on recurring payments. Please select the 'Annual' option on the claim form and provide an itemized receipt of the monthly amount paid, OR the care provider can sign the claim form. A claim will be entered for your total election amount and HealthEquity will prorate and send automatic payments up to the election amount at the end of each month until the funds have been exhausted.

Note: A claim form signed by your care provider certifying the request replaces the need for documentation or an itemized receipt.

Online claims submissions and account information

For faster processing, log in to your account at www.MyHealthEquity.com and select 'Add Claim' from the 'Claims & Payments' tab. Follow the prompts and upload your documentation to the claim. For assistance submitting claims online, accessing your account or adding an EFT, please contact member services. They are available every hour of every day at 877.472.8632 to assist you.

Dependent Care Flexible Spending Account Form

Mail or fax completed forms to:

Address: HealthEquity, Attn: Claims

PO Box 14374 Lexington, KY 40512

Fax: 801.999.7829

For faster processing, enter the claim and upload required documentation using the 'Claims & Payments' tab on the member portal.

Health**Equity**®

*Required fields

Account holder information						
Company name Last 4 of SSN or HealthEquity accou		quity account number	Phone number			
Last name	I	First name			M.I.	
Street address		City		State	ZIP	
Select option (This is required. If a	n option is not selected, your reques	t may be denied.)	<u> </u>			
to submit a new form each me month until the funds have be	our dependent care amount will me onth. HealthEquity will prorate and een exhausted. Payments will contin rm at the beginning of each new pla	send automatic payments up to nue unless you request they be	to the elec	tion amount	at the end of each	
each request. If your caregive dependents, each dependent	on if you are requesting a one-time re er completes and signs below, you t must be listed on a separate line.	do not need to include an iten Future dates of care may be s	nized state	ement. If requ	uesting for multiple	
	entirety. Incomplete forms may be	denied.				
Date incurred*						
Begin date://	End date://	Service provider*				
Dependent's name*	Dependent's date of birth*	Out of pocket cost*] Weekly □ Monthly] Annually	
Type of service* ☐ Before/after school care ☐ □	Pay care Pre-K Other			· · · · · · · · · · · · · · · · · · ·		
Date incurred*						
Begin date: / /	End date://	Sarvica providar*				
Dependent's name*	Dependent's date of birth*	Out of pocket cost*	Out of pocket cost*		Weekly Monthly	
	//	\$			Annually	
Type of service* ☐ Before/after school care ☐ □	ay care Pre-K Other					
Date incurred*						
Regin date: / /	Fnd date: / /	Comico providor*				
Dependent's name*	Dependent's date of hirth*	Out of nocket cost*	rvice provider*		Weekly ☐ Monthly	
2 cpendent o name	//	\$			Annually	
Type of service* Before/after school care	Day care	,		1		
*Required fields *TOTAL REQUESTED AMOUNT: \$						
Provider certification	Please have the daycare provider sign below o	or attach itemized receipts.				
Provider certification: I certify that I am a qualified care provider as defined by the Internal Revenue Code and that the expenses for services claimed above have been provided.						
Provider signature (replaces the need for		Date				
Second provider signature (Note: This is for a second caregiver, if you have more than one.)			Date			
			1			

CERTIFICATION AND AUTHORIZATION:

I certify that the information on this page is accurate and complete. I am requesting reimbursement for work-related dependent care expenses incurred by an eligible dependent (for a child under the age of 13 or other dependents that are physically and mentally incapable of taking care of themselves) while I was a participant in the plan. These services have already been provided and confirm that by requesting reimbursement here that I have not and will not seek reimbursement of this expense from any other plan or party. Use of this service indicates my acceptance of the HealthEquity's User Agreement.

Reimbursement method
Option 1—Check This method is slower. Please allow 7–10 business days to receive your check. A \$2.00 fee will be deducted from your DCFSA.
Option 2—Use the verified EFT account already tied to my HealthEquity® HRA/FSA. Select this option for faster payment. Note: If an EFT is not on file, a check will be sent and a \$2.00 fee may apply. Please allow 7-10 business days for the check to arrive.
If you have additional expenses, please complete an additional form. Send only copies of receipts. Keep original receipts for your records.

If you have questions, contact HealthEquity® member services at 877.472.8632, they are available every hour of every day to assist you.